convoke

All collection channels, one secure platform

Convoke serves as the central hub between credit issuers and third parties who collect consumer debt, bringing accountability to every aspect of recovery.
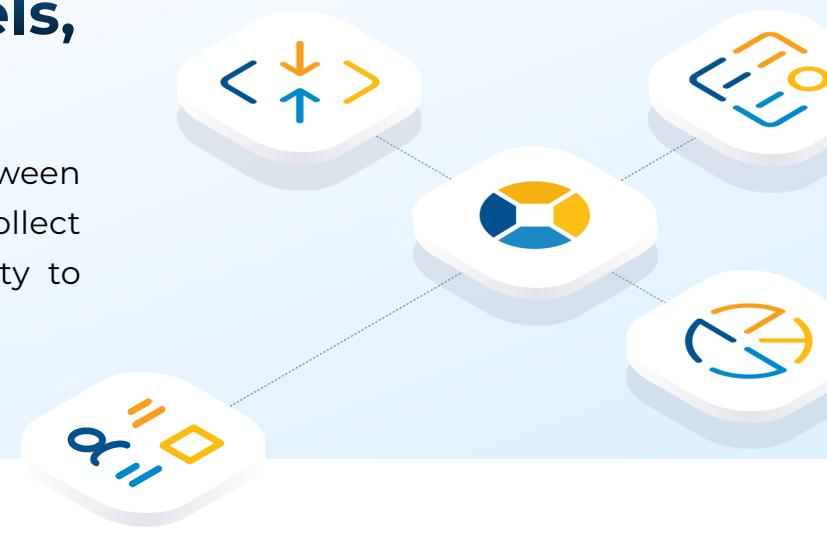
Transforming CRM Data

Convoke integrates, centralizes, and standardizes all CRM Data, enabling you to measure performance and ensure compliance. Track data across **140+ categories** (call center, digital, scrubs, legal activity, and more). Get instant visibility into all your collection activity, on a platform with **6.5 BILLION** existing data records.

TACKLING THE KEY CHALLENGES

- Integrate complex data volumes
- Consolidate disparate systems
- Gain oversight of multiple vendors
- Ensure regulatory compliance

FROM DISPARATE SYSTEMS TO ONE CENTRALIZED PLATFORM

220,342,123

68%

Charge-offs

35/350

Acct 4567

Integrate
Organize
Standardize
Automate

$75

−$100

−$14.32

Account Overview

Consumer   Loan

Activity

Performance

CONTACT US TODAY TO LEARN MORE

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